

The background of the entire page is a vibrant blue with a digital, circuit-like aesthetic. It features glowing lines, nodes, and a faint globe. In the lower right, a hand is shown holding a silver mobile phone, with the phone's screen and keypad visible. The overall composition is modern and tech-oriented.

Personalizing Business Communication Solutions

When It Comes to Communication, Is Everyone Hearing Your Message Loud and Clear?



"VOX is one of Nortel's fastest growing partners, and we understand why: Their dedication to superior service is impressive, as reflected in the high customer satisfaction ratings they received in the results of a recent Nortel survey. We appreciate their customer-driven approach and their commitment to integrity, as well as their ability to deliver on advanced applications."

– Dave Scolini, Director of Sales,
Nortel Networks

Forget about keeping up with the Jones'. We're way beyond that. These days, technological progress is evolving at the speed of light – and then some.

Investing in communication network infrastructure, services and applications has evolved from a "we should..." prospect into a best practices must. Success these days is dependent upon your company's ability to adopt quality, application-centric business models and solutions so that you can do what you do best: deliver your message and move your market to action in order to reach your goals.

That means you have to do business with the right voice and data company with the right technological solutions right now.

At VOX, we're in the business of taking our clients to the next level of voice and data solutions, transforming network products, services and support into tangible, tailored, seamless business-critical solutions.

Unified Communications: What You Need, When You Need It.

Headquartered in the San Francisco Bay Area, VOX Network Solutions is a leading provider of converged voice and data solutions and services that designs, enables and supports effective, performance-enhancing business communications capabilities.

Our extensive, leading-edge voice and data applications expertise uniquely positions us as a sole-source provider of advanced communication networks to a wide diversity of businesses.

At VOX, we excel at planning and design, installation and integration, maintenance and monitoring, IP telephony, unified communications, contact centers, data networking, security, wireless and mobility.

But don't just take it from us... →

"Being a successful director of a global telecommunications enterprise requires capable and swift partnerships. VOX Network Solutions' technical prowess is unsurpassed in the Telecommunications Industry. Their keen vision regarding the future of telephony blending with IP transport and application-driven services has enabled SAVVIS to prepare for the upcoming demands of our industry; easier, faster, cheaper, more reliable. The relationships that VOX has established, both internal to SAVVIS and externally in support of our geographic footprint, are pillars upon which our voice enterprise will flourish and continue to be the fundamental services our staff relies on to complete our mission of servicing our customers."

— Angela Imming, Director of
Telecommunications, SAVVIS

**Outstanding, Innovative Technology.
Personalized Solutions.
Lasting Relationships.**



"I enjoy working with all the people at VOX Network Solutions, from Sales & Operations to Engineering and The Remote Group. Our Migration into VOIP has been seamless because everyone at VOX is knowledgeable and experienced so they do the job right the first time. This is why I trust VOX to maintain Technology Credit Union's Telephony network. They have never let me down."

*– Quan Dang, Telecom Manager,
Technology Credit Union*

That's our formula for success –
for your business, and for ours.

At VOX, we are committed to understanding your specific needs, providing you with the best technology available, and backing everything up with our stellar team of experienced professionals.

While we pride ourselves in offering excellent, leading-edge products and services, it is the quality of the long-term relationships we form that really sets us apart in the industry.

We know that our business is dependant upon how our people deal with your people. In order to deliver beyond client expectations and forge lasting relationships, our company core values are firmly rooted in pride of task ownership. We insist that our proactive sales, operations and service teams are comprised solely of reliable individuals with extensive product knowledge and expertise, steadfast integrity and a solid work ethic.

It is this commitment to client fulfillment which has enabled us to cultivate over the years an impressive customer base of top rated companies, including Bio-Rad, SAVVIS, LSI Corporation and Thomas Weisel. Partnerships with top product providers with whom we have also forged enduring associations include Nortel, Microsoft and IBM, as well as a host of network service providers.

Going Beyond "Customer Satisfaction"



Our goal isn't simply "satisfied" customers.
We're shooting for client elation.

One way we keep our clients, not just covered but truly pleased, is through our unique offering:
the VOX Client Portal.

This user friendly online service empowers you
with the at-your-fingertips ability to:

- Create tickets via the web for service, MACs or tech support questions
- Receive e-mail notification of ticket status and project updates, including engineering notes
- Instantly review transactions, including: sales orders, invoices, payments and credit memos
- Review your real time accounts receivable register
- Download historical data

"VOX comes through time and time again because they put the needs of their clients first. Their Client Portal is a valuable tool which enables me to open and track tickets, check outstanding balance, and better manage our telephony network from a billing and project standpoint. With the Client Portal, I don't have to rely on someone else to provide me the information I need when I need it. It is right at my fingertips. VOX Network Solutions provides the highest level of professionalism and customer service I expect from an Authorized Nortel Partner. Top to bottom, VOX is a first rate organization."

– Bill Provax, Global Voice
Telecommunications Architect, Altera

**The Best Manufacturers + The Best Solutions
+ The Best Support = 😊**



VOX's product mix includes:

Voice, Multimedia and Unified Communications

- *Communication & Application Servers*
- *IP Enabled & Pure IP Networks*
- *PBX's*
- *Microsoft Office Communications Server (OCS)*
- *Nortel MCS 5100*
- *Multimedia Conferencing*
- *Unified Messaging- Call Pilot*
- *Contact Center*
- *Integrated Voice Response (IVR)*
- *Remote Office Solutions*
- *Telephony Manager*

Data

- *Ethernet Routing Switches*
- *WAN Optimization*
- *Multiservice Access Switches*
- *Secure Routers*
- *VPN Routers*
- *Security*

Wireless and Mobility Solutions

- *Municipal Wireless*
- *WLAN*
- *WiMAX*
- *IP Phones / 2050 soft phones*
- *Fixed Mobile Convergence (MCG 3100)*

Network Services

- *Auditing and pricing assessments*
- *Inventory assessments and recommendations*
- *Telecom Management Services*
- *Voice, Data, and Internet Connectivity*

Exceeding expectations is our business.

While we are a one-stop-shop for all of your unified communication needs, we are not a one-size-fits-all operation.

Our offerings to you are tailored to meet your specific needs – now and in the future.

From voice systems to data networks, wireless capabilities to network services, VOX's long-standing relationships with premium product providers gives us the flexibility to make certain your unique needs are met in order to achieve optimum communications capability within your budget.

The quality products we utilize enable:

- Voice, multimedia and unified communications
- Data – LAN, WAN, security, VPN, application switching & optimization
- Wireless and Mobility– WLAN, WiMAX, wireless mesh, wireless phones, fixed mobile convergence
- Network Services- Telecom audit and management, local, long distance, internet and data services





24/7. 365. ASAP.

Our job doesn't end with implementation. We're dedicated to insuring quality client service around the clock throughout the year.

Our team of experts – from your dedicated account executive to our highly skilled system design specialists and field engineers – are dedicated to bringing our comprehensive services and extensive expertise to your every project.

VOX's top-notch team of certified service professionals includes application-focused engineers, project managers and field engineers with an average of 10 years experience.

With an eye on tomorrow's technologies today, our services center on these key areas:

- Consulting
- Voice and data network design and integration
- Voice and data monitoring and maintenance
- National service coverage and spare part inventory
- Network assessment and auditing
- Managed services
- Help desk/technical support
- Client Web Portal (To create and review status of tickets, review invoices, A/R register, etc)
- VOX Technical Library (Your easy access to software and patches)
- RSS link for updates on new software, as well as crucial bulletins

And our insistence on continued team development positions us to bring the power of innovation to you in a timely manner as new technologies emerge and evolve.

"VOX Network Solutions has redefined support for Heavenly Valley Resort. From sales to engineering, install to support, the team at VOX has demonstrated a superior understanding of the technology. Our Call Pilot deployment, for instance, was smooth and seamless, exemplifying VOX's ability to execute – on time, on budget and always with a great attitude."

– Frank Abella, Director of IT,
Heavenly Valley Mountain Resort

We Do Our Homework Up Front

At VOX, we build dependable, streamlined solutions for our customers through systematic analysis, careful planning and practical implementation. Every network design we engineer and every plan we implement has the same goal: ease of use and reliability for you.

Our maintenance options include Full Service, Switch Only or Remote Monitoring contracts, with guaranteed response times and value-added services that range from preventative maintenance to traffic management and reporting.

Contact us at sales@voxns.com or 1-877-869-8111 today for a free initial evaluation of your unified communication needs.

For more information, or to arrange for a free initial evaluation of your unified communication needs, please contact us:

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South San Francisco, CA 94080

Phone: 650-989-1000

Fax: 650-989-1100

Sales Support: sales@voxns.com

Customer Support: service@voxns.com

For additional information about our products and services, visit us on the web at www.voxns.com

"VOX is the vendor for me. Their account Management is superior on many levels.

VOX has the experience, customer service, follow up and over all attention to detail, this is what separates VOX from other Nortel Vendors. We have done multiple upgrades and projects and they have been completed in a timely manner. They put our company first and are very accommodating to our company's business needs.

– Mary Watson, Technical Support
Supervisor for IT, Packard Foundation

